Sri Lanka CERT (Pvt) Ltd.

ADDENDUM NO. 01 – TO THE BIDDING DOCUMENT

FOR THE

Procurement of Cyber Threat Intelligence and Attack Surface Management Solution for Malware Analysis and Threat Hunting Lab

INVITATION FOR BIDS No: CERT/GOSL/SER/ICB/2026/08

International Competitive Bidding (ICB)

July, 2026

Sri Lanka CERT (Pvt.) Ltd.

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IFB No. CERT/GOSL/SER/ICB/2026/08

1. Subsequent to the Bidding Document issued by Sri Lanka CERT for "Procurement of Cyber Threat Intelligence and Attack Surface Management Solution for Malware Analysis and Threat Hunting Lab" dated 02nd July 2026, a pre-bid meeting was conducted on 16th July 2026. Based on the clarifications sought by the Bidder's, it is felt necessary to provide additional information to the bidders to further clarify on certain areas of the Bidding Document.

2. All the bidders are required to perform careful assessment of the information provided in the Addendum 01.

Chairman,
Department Procurement Committee (DPC)
Sri Lanka CERT (Pvt) Ltd
Room No.4-112
BMICH
Colombo 07
Sri Lanka.
30th July, 2026

Amendments to the original Bidding Document

Sr.No.	RFP Reference	Amendment
01	Section VI. Schedule of Requirements → Table 7 – Technical Specification → 11 → Pg. No. 89	List of tentative tenants are as in the Annexure 01.
02	Section VI. Schedule of Requirements → Table 7 – Technical Specification → 1.17 → Pg. No. 95,96	Clause reworded as follows: "Investigation credits or equivalent analytical resource units shall be allocated at Child Tenant level and shall not be pooled solely at Parent Tenant level. Each Child Tenant shall have sufficient investigation capacity to conduct a minimum of five deep-dive investigations per calendar month without requiring Parent Tenant credit transfer. Investigation credits may be automatically replenished on the first day of each calendar month or allocated on an annual basis. Notwithstanding the above, the Purchaser shall retain the right to reallocate investigation credits among Child Tenants as operational requirements dictates."
03	Section VI. Schedule of Requirements → Table 7 – Technical Specification → 4.12 → Pg. No. 107	Clause reworded as follows: "The platform should run custom searches on dark & deep web, and other relevant platforms for organizations, with minimum 50 number of keyword per custom searches for on-demand lookups and generate alerts when sensitive keywords are triggered."
04	Section VI. Schedule of Requirements → Table 7 – Technical Specification → 4.7 → Pg. No. 106,107	Clause reworded as follows: "For investigative purposes, dark-web browsing and source access shall be conducted within a sandboxed environment provided by the platform, enabling analysts to view source posts, images, and thread context, whether accessed live or served from content cached or collected within the platform without exposing analyst systems to direct .onion connections."
05	Section VI. Schedule of Requirements → General Warranty Terms & Service	Takedown response and resolution times shall be as specified in Annexure 02.

	Level Agreement (SLA) → 7.2 → Pg. No. 125,126,127,128,129	
06	Section VI. Schedule of Requirements → Table 7 – Technical Specification → 7.3 → Pg. No. 111	Severity level of Section VI. Schedule of Requirements → Table 7 – Technical Specification → 7.3 is classified as TP1, TP2, TP3 & TP4. (Refer the Annexure 02)
07	Section VI. Schedule of Requirements → Table 7 – Technical Specification → 3.7 → Pg. No. 118	Clause reworded as follows: "The platform shall support a robust Model Context Protocol (MCP) integration designed to transform AI assistants into intelligent cybersecurity analysis, by directly connecting to the proposed solution to enable external AI models to query, analyze, and correlate threat data using intuitive natural language prompts. The proposed external AI subscription (10 users) shall meet the following minimum requirements • Minimum context window of 200,000 tokens to support large-scale log and threat data analysis. • Supports native MCP server/client architecture without third-party middleware. • Enterprise-grade API access with data residency controls. • Zero training on customer data by default. • SOC 2 Type II certified infrastructure • Ranked among the top three in at least two independent frontier model benchmarks (such as MMLU, HumanEval, or equivalent) at the time of submission"
08	Section VI. Schedule of Requirements → Table 7 – Technical Specification → 2.1 → Pg. No. 116	Clause reworded as follows: "The platform shall support a minimum of 10 concurrent authenticated users at the Parent Tenant level, with global visibility across all tenants. In addition, the platform shall provide at least 25 child-tenant-level user accounts, to be provisioned to child tenants as and when required"
09	Section II. Bid Data Sheet → ITB 14.3 → Pg. No. 38,39	A prescribed format for the non-collusion affidavit as specified in Annexure 03.
10	Section III. Evaluation and Qualification Criteria → Other	Revised the clause as follows:

	Specific Requirements → 3.7.9 → Pg. No. 55	"Require a signed letter from the OEM committing that the collected attack surface data and related information shall not be shared with any third party (other than Sri Lanka CERT) that could be used for malicious activities against Sri Lanka cyber-attack surface provided they are used only for analytical and statistical purposes where all organization-specific identifiers are anonymized."
11	Section VI. Schedule of Requirements → Table 7 – Technical Specification → 1.5 → Pg. No. 93	Revised the clause as follows: "The platform/bidder should maintain historical data of added/removed organization for persistent period of time during the subscription."
12	Section VI. Schedule of Requirements → Table 7 – Technical Specification → 1.8 → Pg. No. 93,94	Revised the clause as follows: "Alert exports shall support a minimum of 10,000 records per export operation in each of the following formats: CSV or JSON or XLSX."
13	Section VI. Schedule of Requirements → General Warranty Terms & Service Level Agreement (SLA) → 6.2 → Pg. No. 125	Revised response and resolution times shall be as specified in Annexure 04.
14	Section VI. Schedule of Requirements → Table 2 – Implementation and Payment Schedule → Pg. No. 83 to 85	Appendix 7 Tems and Procedure for payments is updated as follows: New clause appended: "Payments will be made in local currency based on the LKR invoices."
15	Section VI. Schedule of Requirements → Table 7 – Technical Specification → 2.8 → Pg. No. 99	Revised the clause as follows: "The platform shall detect website defacements affecting monitored Child Tenant domains within 24 hours of the defacement being recorded in any publicly accessible defacement archives."
16	Section VI. Schedule of Requirements → Table 7 – Technical Specification → 5.3 → Pg. No. 108	Revised the clause as follows: "The platform/bidder must provide pre-build threat hunting tools/facility."
17	Section VI. Schedule of Requirements → Table 7 – Technical Specification → 3.4 → Pg. No. 102	Revised the clause as follows: The platform shall support CTI collection and native translation to English from at minimum the following languages: Arabic, Russian, Simplified

		Chinese, Traditional Chinese, Korean, Farsi, Spanish, French, and Tamil. Sinhala-language content shall be supported at minimum as a keyword search filter with manual review capability. Translation shall preserve the original message structure and formatting; translation that merges all content into a single paragraph is not acceptable.

Annexure 01

List of tentative tenants

No	Full name of the organization
1	Sri Lanka Parliament
2	President Secretariat
3	Prime Minister's Office
4	Cabinet Office
5	Ministry of Defence
6	Sri Lanka Army
7	Sri Lanka Navy
8	Sri Lanka Air Force
9	Disaster Management Centre
10	Ministry of Finance, Planning and Economic Development
11	Department of External Resources
12	Department of Public Enterprises
13	Department of Inland Revenue
14	Sri Lanka Customs
15	Department of Excise
16	National Lotteries Board
17	Development Lotteries Board
18	Government Valuation Department
19	Department of Import and Export Control
20	Central Bank of Sri Lanka
21	Credit Information Bureau of Sri Lanka
22	Securities and Exchange Commission of Sri Lanka
23	Public Utilities Commission of Sri Lanka
24	Department of Census and Statistics
25	Sustainable Development Council of Sri Lanka
26	Employees' Trust Fund
27	Board of Investment of Sri Lanka
28	SriLankan Airlines Limited
29	Ministry of Energy
30	Ceylon Electricity Board
31	Ceylon Electricity Company
32	LTL Holdings (Pvt.) Ltd.
33	Ceylon Petroleum Corporation
34	Ceylon Petroleum Storage Terminal Ltd.
35	Minister of Agriculture, Livestock, Land, and Irrigation
36	Department of Agriculture
37	Department of Agrarian Development
38	Department of Animal Production and Health

39	Department of Land Commissioner General
40	The Land Title Settlement Department
41	Survey Department of Sri Lanka
42	Irrigation Department
43	Sri Lanka Mahaweli Authority
44	Department of Export Agriculture
45	Minister of Justice and National Integration
46	Attorney General's Department
47	Legal Draftsman's Department
48	Government Analyst's Department
49	Office of the Registrar of the Supreme Court
50	Department of Prisons
51	Court of Appeal
52	Judicial Service Commission
53	Minister of Education, Higher Education and Vocational Education
54	Department of Examinations
55	Department of Educational Publications
56	Department of Technical Education and Training
57	Tertiary and Vocational Education Commission
58	University Grants Commission
59	Minister of Women and Child Affairs
60	Department of Probation and Childcare Services
61	National Child Protection Authority
62	Minister of Trade, Commerce, Food Security and Co-operative Development
63	Department of Commerce
64	Department of Measurement Units, Standards and Services
65	National Intellectual Property Office of Sri Lanka
66	Consumer Affairs Authority
67	Department of Co-operative Development
68	Food Commissioner's Department
69	Department of the Registrar of Companies
70	Ministry of Health and Mass Media
71	Department of Ayurveda
72	Department of Government Printing
73	Department of Government Information
74	Postal Department
75	Medical Supplier Division
76	Minister of Buddhasasana, Religious and Cultural Affairs
77	Department of Buddhist Affairs
78	Department of Hindu Religious and Cultural Affairs
79	Department of Christian Religious Affairs
80	Department of National Museums
81	Department of National Archives
82	Department of Public Trustee

83	Department of Cultural Affairs
84	Department of Archaeology
85	Minister of Transport, Highways, Ports and Civil Aviation
86	National Transport Commission
87	Department of Sri Lanka Railways
88	Department of Motor Traffic
89	Sri Lanka Ports Authority and its Subsidiaries and Associates
90	Civil Aviation Authority of Sri Lanka
91	Airport and Aviation Services (Sri Lanka) Ltd
92	Ministry of Public Security and Parliamentary Affairs
93	Sri Lanka Police
94	Department of Immigration and Emigration
95	Ministry of Foreign Affairs, Foreign Employment and Tourism
96	Sri Lanka Foreign Employment Bureau
97	Sri Lanka Tourism Development Authority
98	Sri Lanka Tourism Promotion Bureau
99	Ministry of Environment
100	Central Environmental Authority
101	Geological Survey and Mines Bureau
102	Marine Environment Protection Authority
103	Department of Coast Conservation and Coastal Resource Management
104	Department of Forest Conservation
105	Department of Wildlife Conservation
106	Department of National Zoological Gardens
107	Department of National Botanic Gardens
108	Ministry of Urban Development, Construction and Housing
109	National Physical Planning Department
110	National Water Supply and Drainage Board
111	Ministry of Fisheries, Aquatic and Ocean Resources
112	Department of fisheries and aquatic resources
113	Ministry of Public Administration, Provincial Councils and Local Government
114	Department of Pensions
115	Department of Registrar General
116	UVA Provincial Council
117	Sabaragamuwa Provincial Council
118	Eastern Provincial Council
119	Central Provincial Council
120	North Central Provincial Council
121	Northern Provincial Council
122	North-Western Provincial Council
123	Western Provincial Council
124	Southern Provincial Council
125	District Secretariats
126	Divisional Secretariats

127	Colombo Municipal Council
128	Ministry of Labour
129	Department of Labour
130	Ministry of Science and Technology
131	Ministry of Rural Development, Social Security, and Community Empowerment
132	Department of Samurdhi Development
133	Department of Social Services
134	Ministry of Industry and Entrepreneurship Development
135	Ministry of Digital Economy
136	Information and Communication Technology Agency and Allied Institutions
137	Sri Lanka Computer Emergency Readiness Team
138	Data Protection Authority of Sri Lanka
139	Department of Registration of Person
140	Telecommunication Regulatory Commission of Sri Lanka
141	Ministry of Plantation and Community Infrastructure
142	Ministry of Youth Affairs and Sports
143	Department of Sports Development
144	Department of Auditor General
145	Employees Provident Fund
146	Election Commission of Sri Lanka
147	Government Information Centre
148	Civil Security Department
149	Sir John Kotelawala Defence University
150	Defence Services Command and Staff College
151	Coast Guard Department of Sri Lanka
152	Department of Meteorology
153	Department of Project Management and Monitoring
154	Bank of Ceylon
155	People's Bank
156	Housing Development Finance Corporation Bank of Sri Lanka (HDFC)
157	National Savings Bank
158	Pradeshiya Sanwardhana Bank
159	Sanasa Development Bank PLC
160	Sri Lanka Savings Bank Ltd
161	State Mortgage & Investment Bank
162	Sri Lanka Insurance Corporation
163	State Mortgage and Investment Bank
164	Regional Development Bank
165	Colombo Port City Economic Commission
166	Welfare Benefits Board
167	Petroleum Development Authority of Sri Lanka
168	Sri Lanka Sustainable Energy Authority
169	Sri Lanka Atomic Energy Regulatory Council
170	Hector Kobbekaduwa Agrarian Research and Training Institute

171	National Livestock Development Board and affiliated companies
172	Institute of Surveying and Mapping
173	Law Commission of Sri Lanka
174	Sri Lanka International Arbitration Centre (Guarantee) Ltd
175	National Authority for the Protection of Victims of Crime and Witnesses
176	State Printing Corporation
177	National Institute of Education
178	University of Vocational Technology
179	Vocational Training Authority of Sri Lanka
180	National Apprenticeship and Industrial Training Authority
181	University of Colombo
182	University of Peradeniya
183	University of Sri Jayewardenepura
184	University of Kelaniya
185	University of Moratuwa
186	University of Jaffna
187	University of Ruhuna
188	The Open University of Sri Lanka
189	Eastern University, Sri Lanka
190	South-Eastern University of Sri Lanka
191	Rajarata University of Sri Lanka
192	Sabaragamuwa University of Sri Lanka
193	Wayamba University of Sri Lanka
194	Uva Wellassa University of Sri Lanka
195	University of the Visual & Performing Arts
196	Gampaha Wickramarachchi University of Indigenous Medicine
197	University of Vavuniya
198	State Trading Co-operative Wholesale Co. Ltd
199	Medical Research Institute
200	Department of Health Services UVA
201	Department of Health Services Sabaragamuwa
202	Department of Health Services Eastern
203	Department of Health Services Central
204	Department of Health Services North Central
205	Department of Health Services Northern
206	Department of Health Services North-Western
207	Department of Health Services Western
208	Department of Health Services Southern
209	Sri Jayewardenepura General Hospital
210	Vijaya Kumaratunga Memorial Hospital
211	1990 Suwaseriya Foundation
212	State Pharmaceutical Corporation
213	State Pharmaceutical Manufacturing Corporation
214	National Medicines Regulatory Authority

215	Right to Information Commission
216	Sri Lanka Broadcasting Corporation
217	Independent Television Network
218	Sri Lanka Rupavahini Corporation
219	Associated Newspapers of Ceylon Ltd.
220	Sri Lanka Institute of Printing
221	Road Development Authority and its subsidiaries and affiliates
222	Sri Lanka Transport Board
223	Ceylon Shipping Corporation Ltd
224	National Police Academy
225	National Dangerous Drugs Control Board
226	Sri Lanka Institute of Tourism and Hotel Management
227	State Timber Corporation
228	Water Resources Board
229	Urban Development Authority
230	Urban Settlement Development Authority
231	Sri Lanka Land Development Corporation
232	National Housing Development Authority
233	State Engineering Corporation
234	Department of Community Water Supply
235	National Aquaculture Development Authority
236	Ceylon Fisheries Corporation
237	Public Service Pensioners' Trust Fund
238	Department of Manpower and Employment
239	Sri Lanka Standards Institute
240	Social Security Board
241	National Paper Corporation Ltd.
242	National Enterprise Development Authority
243	National Gem and Jewelry Authority
244	Sri Lanka Export Development Board
245	Sri Lanka Telecom
246	Sri Lanka Tea Board
247	National Youth Services Council
248	CIABOC
249	MATH Lab
250	GovTech

Annexure 02

6.5. Takedown Incidents Response

Severity Level	Definition	Response Time Target	Measurement Criteria	Penalty for Breach
TP1 – Critical	TP1 – Critical takedown requires initiation of takedown as per the response time target.	≤ 15 minutes (24×7×365). The clock starts at the moment Sri Lanka CERT raises a support ticket.	Response time is measured from the ticket creation timestamp of the Sri Lanka CERT escalation to the timestamp of the Vendor's written acknowledgement.	Breach of the ≤ 15 minutes response target: 0.5% of contract value per breach.
TP2 – High	TP2 – High takedown requires initiation of takedown as per the response time target.	≤ 30 minutes (24×7×365). The clock starts at the moment Sri Lanka CERT raises a support ticket.	Same as above.	Breach of the ≤ 30 minutes response target: 0.25% of contract value per breach.
TP3 – Medium	TP3 – Medium takedown requires initiation of takedown as per the response time target.	≤ 2 hours (24×7×365). The clock starts at the moment Sri Lanka CERT raises a support ticket.	Same as above.	Breach of the ≤ 2 hours response target: 0.125% of contract value per breach.

Severity Level	Definition	Response Time Target	Measurement Criteria	Penalty for Breach
TP4 – Low	TP4 – Low takedown requires initiation of takedown as per the response time target.	≤ 4 hours (24×7×365). The clock starts at the moment Sri Lanka CERT raises a support ticket.	Same as above.	Breach of the ≤ 4 hours response target: 0.05% of contract value per breach.

6.6. Takedown Resolution Time

Severity Level	Definition	Resolution Time Target	Measurement Criteria	Penalty for Breach
TP1 – Critical	Resolution of a TP1 – Critical takedown requires full takedown of the affected tenant as defined in Table 7 – Technical Specification (Section B → 7.3), verified by CERT|CC through independent testing.	Within 24 hours of the initial TP1 response acknowledgement (24×7×365).	Resolution time is measured from the ticket creation timestamp of the Sri Lanka CERT escalation to the timestamp of the Vendor's written acknowledgement.	Breach of the ≤ 24 hours resolution target: 0.5% of contract value per breach.
TP2 – High	Resolution of a TP2 – High takedown requires full takedown of the affected tenant as defined in Table 7 – Technical Specification (Section B → 7.3), verified by CERT|CC through independent testing.	Within 48 hours of the initial TP2 response acknowledgement (24×7×365).	Same as above.	Breach of the ≤ 48 hours resolution target: 0.25% of contract value per breach.
TP3 – Medium	Resolution of a TP3 – Medium takedown requires full takedown of the affected tenant as defined in Table	Within 4 business days of the initial TP3 response acknowledgement (24×7×365).	Same as above.	Breach of the ≤ 4 business days resolution target: 0.125% of contract value per breach.

Severity Level	Definition	Resolution Time Target	Measurement Criteria	Penalty for Breach
	7 – Technical Specification (Section B → 7.3), verified by CERT|CC through independent testing.			
TP4 – Low	Resolution of a TP4 – Low takedown requires full takedown of the affected tenant as defined in Table 7 – Technical Specification (Section B → 7.3), verified by CERT|CC through independent testing.	Within 7 business days of the initial TP4 response acknowledgement (24×7×365).	Same as above.	Breach of the ≤ 7 business days resolution target: 0.05% of contract value per breach.

Severity Level	Criteria
TP1 – Critical	The severity level shall be indicated by the purchaser at the time each takedown is initiated.
TP2 – High	
TP3 – Medium	
TP4 – Low	

Annexure 03

Non-collusion Affidavit (Template)

The undersigned bidder or agent, hereby solemnly, sincerely, and truly declares and affirms/makes an oath and states as follows;

a) That he/she has not, nor has any other member, representative, or agent of the firm, company, corporation, or partnership representing him/her, entered into any combination, collusion, or similar agreement with any person in connection with the price to be bid;

b) That he/she or anyone representing him/her has not taken any step whatsoever to prevent any person from bidding, nor to induce anyone to refrain from bidding; and

c) That this bid is made without reference to any other bid and without any agreement, understanding, or combination with any other person in reference to this bid.

He/she further states that no person, firm, or corporation has received or will receive, directly or indirectly, any rebate, fee, gift, commission, or thing of value in connection with the submission of this bid.

The bidder accepts full responsibility for ensuring the absence of collusion and hereby pledges to abide by fair and ethical competition practices throughout the procurement process and fully comply with the applicable Procurement Guidelines.

I hereby affirm, under the penalties for perjury, that all statements made by me in this affidavit are true and correct.

The foregoing Affidavit having been duly read over and explained by me to the Affirmant above named and he/she having understood the contents therein and admitted to be correct, affirmed and set his/her signature hereto before me on this …. day of … at … BEFORE ME,

…….....
JUSTICE OF THE PEACE/COMMISSIONER OF OATHS

……
Signature of the Declarant

Annexure 04

6.2. Incidents Response

Severity Level	Definition	Response Time Target	Measurement Criteria	Penalty for Breach
P1 – Critical	A critical incident is any condition in which the platform has ceased to deliver, or is actively compromising, one or more of its core functions. As defined in Table 7 – Technical Specification (Section B and C)	≤ 15 minutes (24×7×365). The clock starts at the moment Sri Lanka CERT raises a support ticket.	Response time is measured from the ticket creation timestamp of the Sri Lanka CERT escalation to the timestamp of the Bidder's written acknowledgement.	Breach of the ≤ 15 minutes response target: 2% of contract value per breach
P2 – High	A high incident is any condition in which a significant platform capability is degraded or non-functional, but core threat monitoring and alerting remains partially operational. As defined in Table 7 – Technical Specification (Section B and C)	≤ 30 minutes (24×7×365). The clock starts at the moment Sri Lanka CERT raises a support ticket.	Same as above.	Breach of the ≤ 30 minutes response target: 1% of contract value per breach
P3 – Medium	A medium incident is any condition in which platform quality, usability, or non-critical reporting capabilities are degraded, but core	≤ 2 hours (24×7×365). The clock starts at the moment Sri Lanka CERT raises a support	Same as above.	Breach of the ≤ 2 hours response target: 0.5% of contract value per breach.

Severity Level	Definition	Response Time Target	Measurement Criteria	Penalty for Breach
	threat monitoring, alerting, and investigation functions remain fully operational. As defined in Table 7 – Technical Specification (Section B and C)	ticket.		
P4 – Low	A low incident covers administrative, informational, or documentation-related non-compliance items that have no direct impact on live platform operations. As defined in Table 7 – Technical Specification (Section B and C)	≤ 4 hours (24×7×365). The clock starts at the moment Sri Lanka CERT raises a support ticket.	Same as above.	Breach of the ≤ 4 hours response target: 0.25% of contract value per breach.

6.3. Resolution Time

Severity Level	Definition	Resolution Time Target	Measurement Criteria	Penalty for Breach
P1 – Critical	Resolution of a P1 – Critical incident requires full restoration of the affected platform function to its contracted specification as defined in Table 7 – Technical Specification (Section B and C), verified by CERT|CC through independent testing.	Within 4 hours of the initial P1 response acknowledgement (24×7×365). If full resolution cannot be achieved within 4 hours, the Bidder must deliver a written Root Cause Analysis (RCA) and a committed fix timeline within 4 hours expiry. The maximum permissible resolution period for any P1 incident is 24 hours from incident identification.	Resolution time is measured from the ticket creation timestamp of the Sri Lanka CERT escalation to the timestamp of the Bidder's written acknowledgement.	Breach of the ≤ 4 hours resolution target: 2% of contract value per breach. AND If the 4-hour maximum is exceeded, CERT|CC may invoke mandatory bidder on-site presence at CERT|CC premises; escalation to the Bidder's executive management.
P2 – High	Resolution of a P2 – High incident requires full restoration of the affected platform capability to its contracted specification as defined in Table 7 – Technical	Within 8 hours of the initial P2 response acknowledgement (24×7×365). If full resolution requires a platform patch or update cycle beyond 8 hours,	Same as above.	Breach of the ≤ 8 hours resolution target: 1% of contract value per breach. AND If the 2-business-day

Severity Level	Definition	Resolution Time Target	Measurement Criteria	Penalty for Breach
	Specification (Section B and C), verified by CERT|CC through independent testing.	the Bidder must deliver a written remediation plan within 8 hours. The maximum permissible resolution period for any P2 incident is 2 business days from identification.		maximum is exceeded, CERT|CC may reclassify the incident as P1 and apply P1 resolution penalties retroactively from the original incident identification timestamp.
P3 – Medium	Resolution of a P3 – Medium incident requires full restoration of the affected platform quality, usability, or non-critical reporting feature to its contracted specification as defined in Table 7 – Technical Specification (Section B and C), verified by CERT|CC through independent testing.	Within 3 business days of the initial P3 response acknowledgement (24×7×365). If a platform update is required, the Bidder must provide a committed patch release date within 3 business days of the identification timestamp. The maximum permissible resolution period for any P3 incident is 7 business days.	Same as above.	Breach of the ≤ 3 business days resolution target: 0.5% of contract value per breach AND If the 7-business-day maximum is exceeded, the incident is automatically reclassified as P2 and P2 resolution penalties apply from the date of reclassification.
P4 – Low	Resolution of a P4 – Low item	Within 7 business days of the initial	Same as above.	Breach of the ≤ 7 business days

Severity Level	Definition	Resolution Time Target	Measurement Criteria	Penalty for Breach
	requires correction of the administrative, informational, or documentation deficiency and written confirmation to CERT|CC that the record has been updated.	P4 response acknowledgement (24×7×365). The maximum permissible resolution period for any P4 incident is 14 business days.		resolution target: 0.25% of contract value per breach. AND If the 14-business-day maximum is exceeded, the incident is automatically reclassified as P3 and P3 resolution penalties apply from the date of reclassification.

Chairman,
Department Procurement Committee (DPC)
Sri Lanka CERT (Pvt) Ltd
Room No.4-112
BMICH
Colombo 07
Sri Lanka.

Dear Sir,

PROCUREMENT OF CYBER THREAT INTELLIGENCE AND ATTACK SURFACE MANAGEMENT SOLUTION FOR MALWARE ANALYSIS AND THREAT HUNTING LAB. IFB NO. CERT/GOSL/SER/ICB/2026/08

We hereby certify that Fourteen (23) Pages of Addendum 01 and Annexure 01 to Annexure 04 has been received by us and considered for pricing and bidding as a part of the original Procurement Document in accordance to the "Instructions to the Bidders" Clause 14- Documents Comprising the Bid, in Procurement Document.

Yours Truly

Signature of the Bidder :……

Company Seal :……

Date :……

"**Bidders shall enclose this letter with the ORIGINAL" of Technical Bid submission as a bid validity and completeness requirement.**